# Terms and Conditions of www.ellert.pl

### 1. General provisions and definitions:

The terms used in these Terms and Conditions shall have the following meanings:

- **1. Website** the website available at www.ellert.pl containing services and products provided and produced by the Owner.
- **2. Owner** Drukarnia Ellert Sp. z o.o. with its registered office at Nadrzeczna 17 str., 05-462, Wiązowna, National Court Register No.: 0000198110, VAT No.: 5321851537, National Official Business Register No.: 015621791
- **3. User** a person using the Website in accordance with the Terms and Conditions and having full legal capacity.
- **4. Terms and Conditions** these Terms and Conditions governing the use of the Website by the Users.

#### 2. Website

2.1. The Website is the official corporate site of Drukarnia Ellert Sp. z o.o. and contains the Owner's services and product images.

## 3. Industrial and intellectual property rights

3.1. All works and trademarks published on the Website may not be used without the Owner's consent and knowledge. Any use and distribution of the materials and trademarks without the Owner's consent shall constitute an infringement of copyright as defined by the Copyright Act of 4 February 1994 (as amended).

### 4. Complaints

- 5.1. Complaints regarding the Website along with the justification shall be sent to the following e-mail address: email it@ellert.pl. Complaints are processed within 14 working days of receipt. The Owner's decision regarding the complaint shall be deemed final and is not subject to appeal.
- 5.2. In the event of any doubt as to the interpretation of these Terms and Conditions, the Owner's interpretation of these Terms and Conditions shall be binding.
- 5.3. The Owner reserves the right to amend these Terms and Conditions. Any amendment to these Terms and Conditions shall take effect on the date of its publication on the Website.
- 5.4. The Owner shall not be liable for any technical issues (including, in particular, failure of equipment and computer software providing access to the Internet and operation of electronic mail) preventing or hindering the exercise of the rights and obligations set out in these Terms and Conditions.
- 5.5. Polish law and in particular the provisions of the Civil Code and the Copyright and Related Rights Act shall apply to all matters not governed by these Terms and Conditions.